

Cisco VPN Client 4.x for Windows Installation Instructions

These instructions are for a NUWCDIVNPT employee or an on-site contractor who:

has an existing Microsoft Exchange account in the NUWCNPT Windows NT Domain,

And

has DOD issued PKI Keys or a DOD issued Common Access Card (CAC) and CAC reader.

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System Requirements

A single, Pentium®-class processor.

One of the following operating systems:

Microsoft® Windows® 98/98SE/ME/NT 4.0 SP6/2000/XP

Microsoft TCP/IP installed

50 MB hard disk space.

RAM

32 MB for 98, 64 MB for ME and NT, 64 MB for 2000 (128 MB recommended), 128 MB for XP (256 MB recommended)

Implementation Notes

Installation instructions assume that Public Key Infrastructure (PKI) keys are loaded into Internet Explorer 5.5 or higher prior to installation.

Client Support Services is not able to provide support home networks including hardware routers and hardware/software firewalls. If you are having problems with the connection to NUWC, we may have to ask you to disable your firewall, or to directly connect your PC to your cable or DSL modem for trouble shooting purposes.

If you are behind a hardware firewall that supports IPSEC pass thru, please enable this option. If your router does not support IPSEC Pass thru you need to open UDP Ports 500, 49 and 151 outbound for the Cisco VPN Client to work

DoN Security Policy requires that, “ no other Wireless or other LAN connection exits for the duration of the session”. This means that all of your traffic will pass through the IPsec tunnel while activated and will use the NUWC gateway to reach the Internet. You will not be able to connect to any other home network computers or network printers while your VPN session is connected. Local Printers will function correctly.

DoN security policy doesn't allow saved passwords. You must not choose remember password if that option is provided.

It is normal to experience some additional latency when using this VPN due to the required security measures such as IPsec tunnel, 3DES encryption, and PKI certificate authentication.

Installation Options

There are 3 options for installation of the software.

1. Opening VPN4xWinNUWC.exe directly from the download link.
<http://www.npt.nuwc.navy.mil/vpn/VPN4Win.htm>
2. Opening VPN4xWinNUWC.exe from the CD provided by Client Support Services
3. Saving VPN4xWinNUWC.exe from the download link and opening it.

Pre-Installation

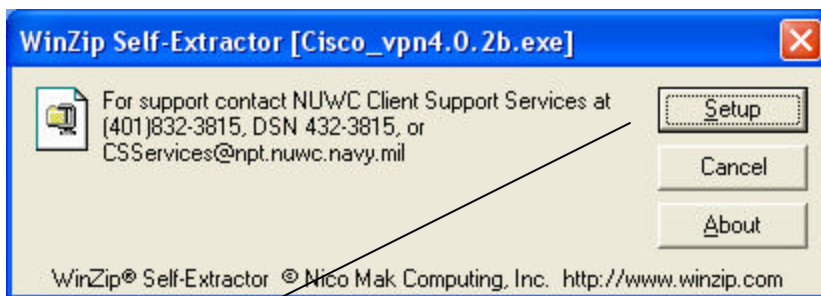
Determine your method of installation and download the file if appropriate.

Remove any existing IPSEC Clients. The Cisco Installation will remove existing Cisco Installations. If you have any other IPSEC Clients installed, Please remove them before continuing.

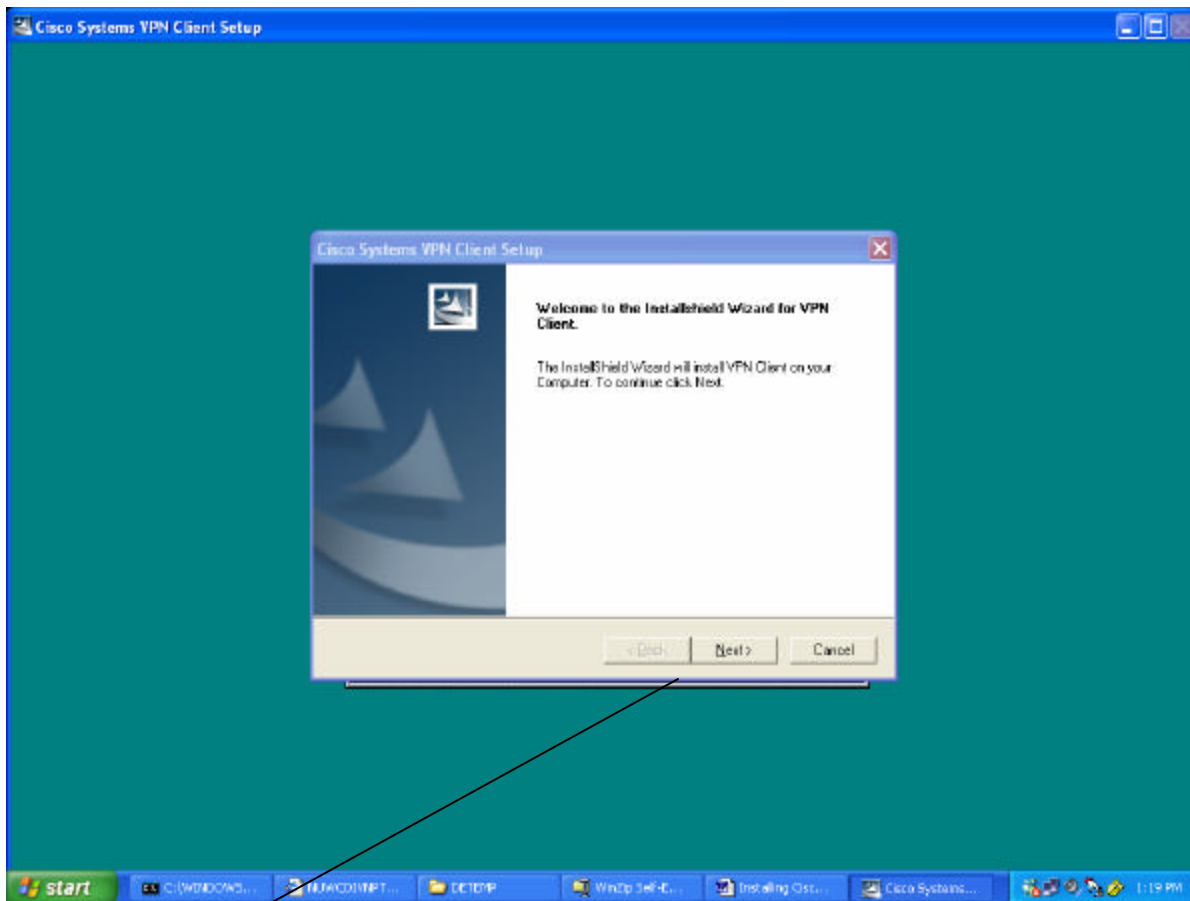
Insure that your PKI Keys are installed on the machine that you will be installing the VPN client on.

Installation

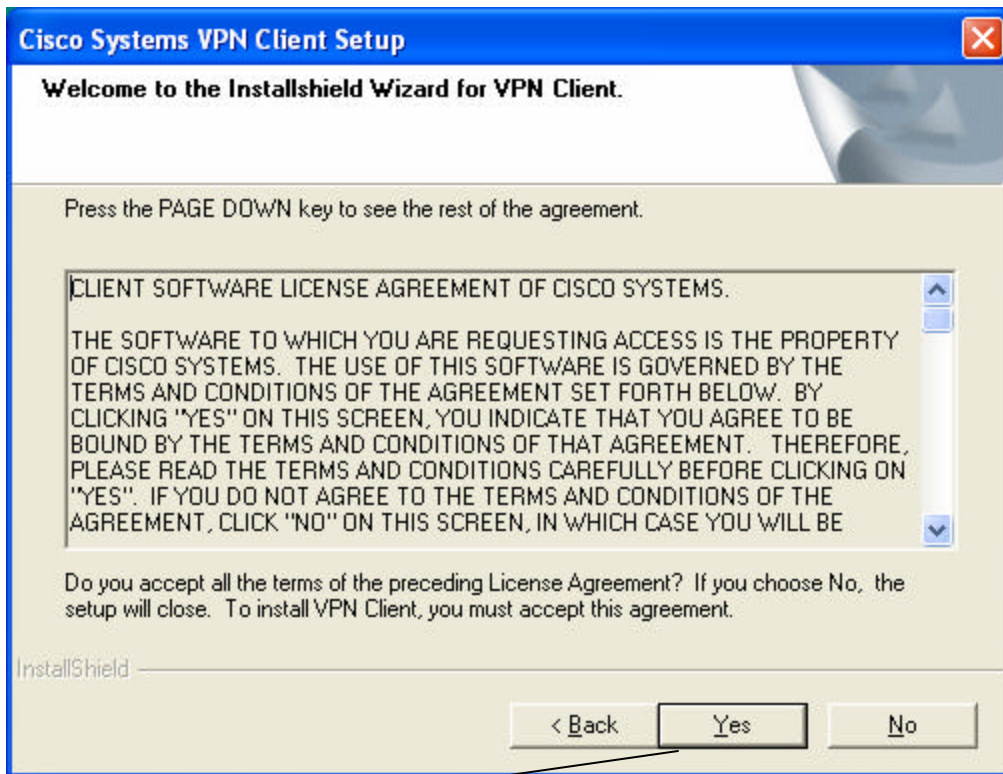
Open the file VPN4xWinNUWC.exe by double clicking on it, or by choosing Open after clicking the download link.



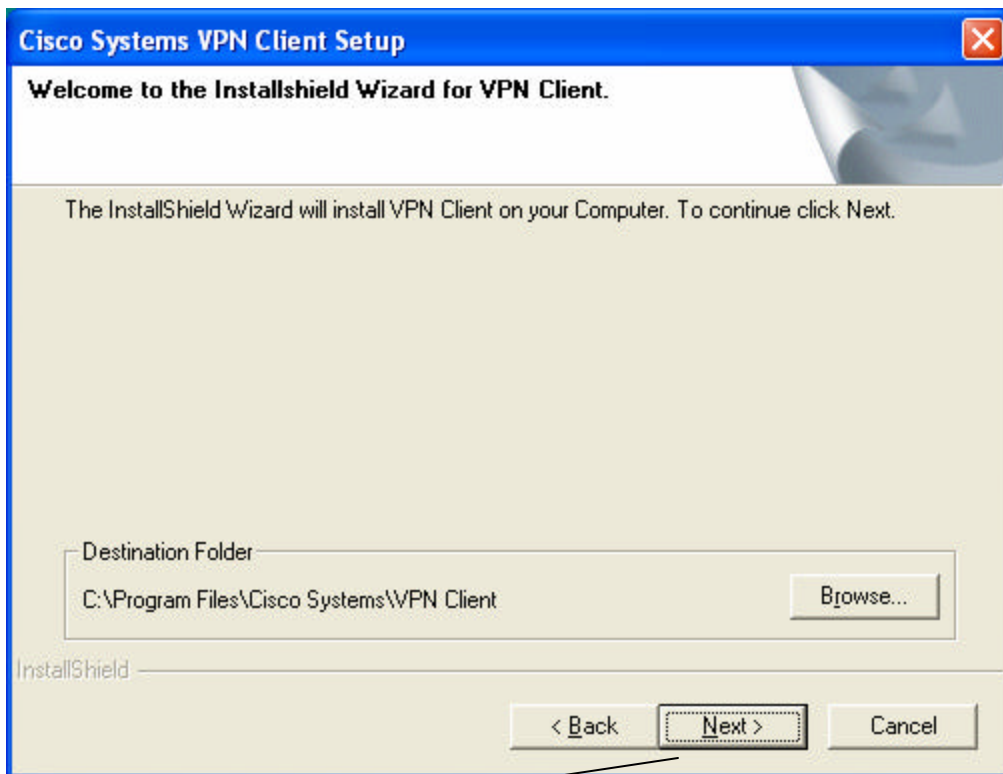
Choose Setup



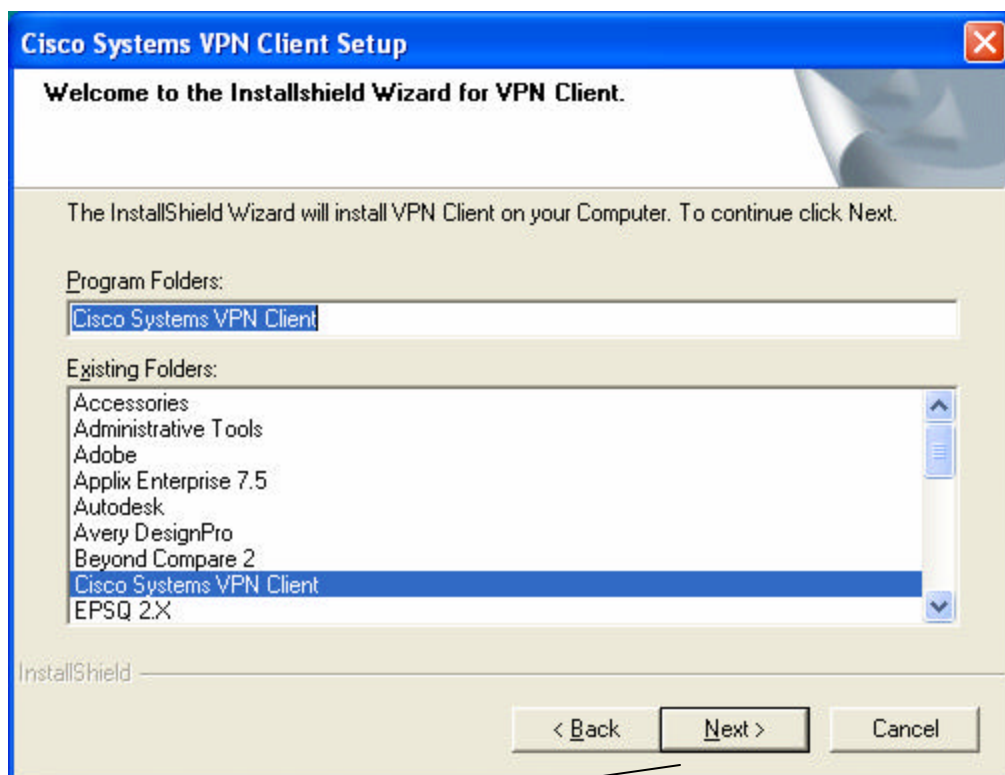
Choose Next



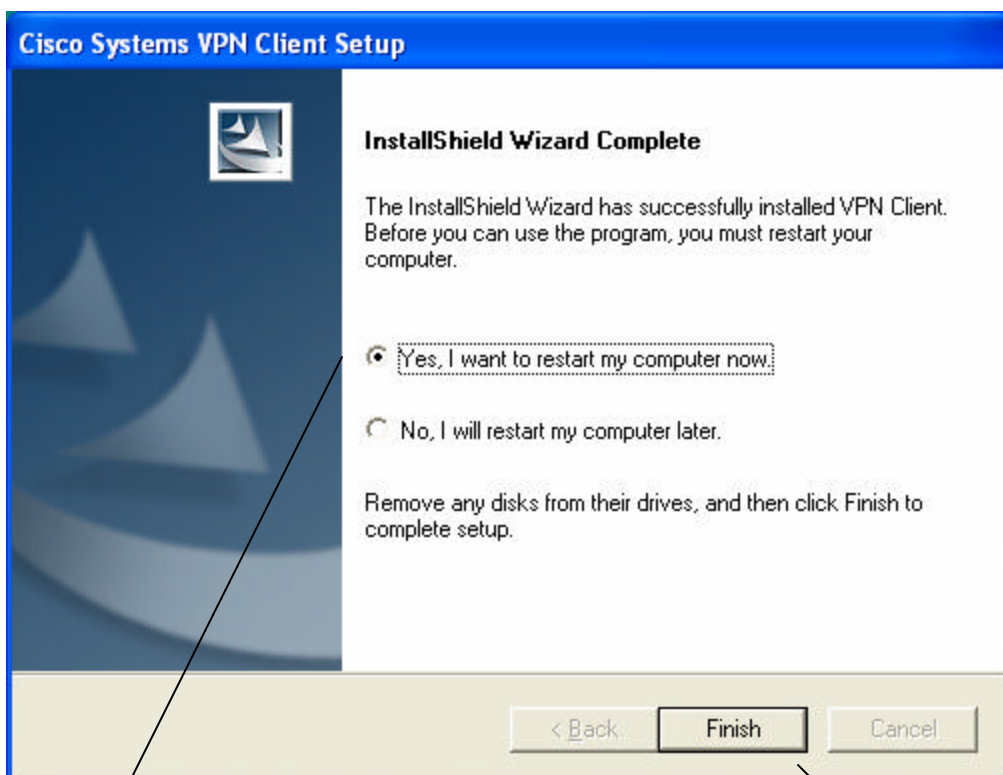
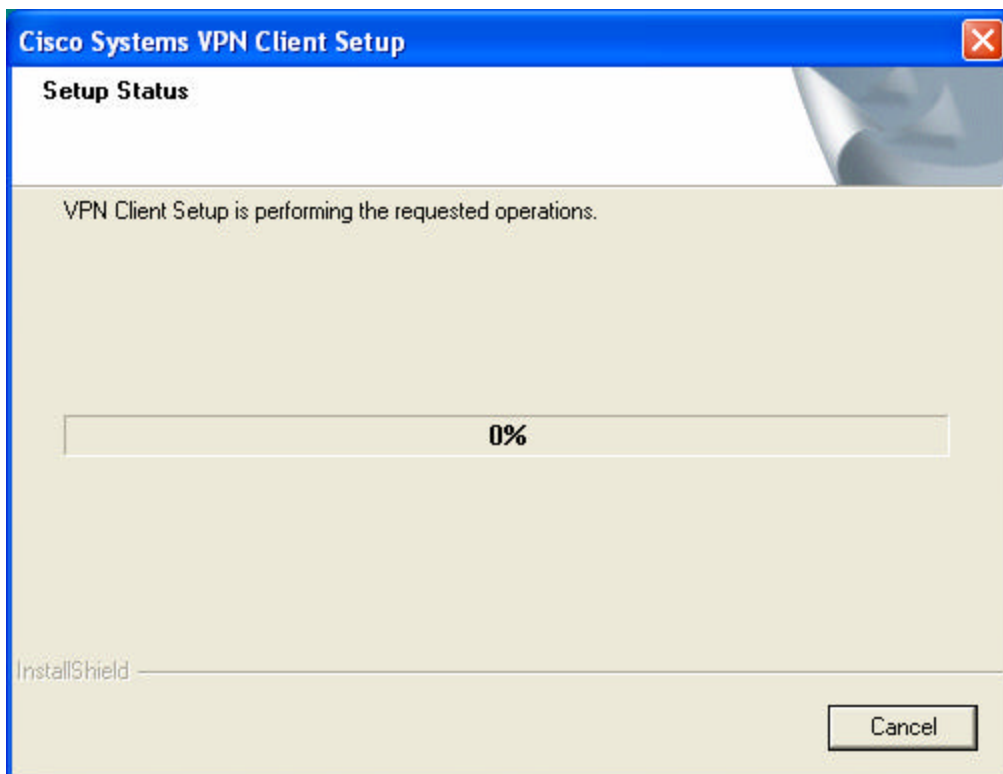
Choose Yes



Choose Next



Choose Next



Click Yes, I want to restart my computer now, and then choose Finish

Client Configuration

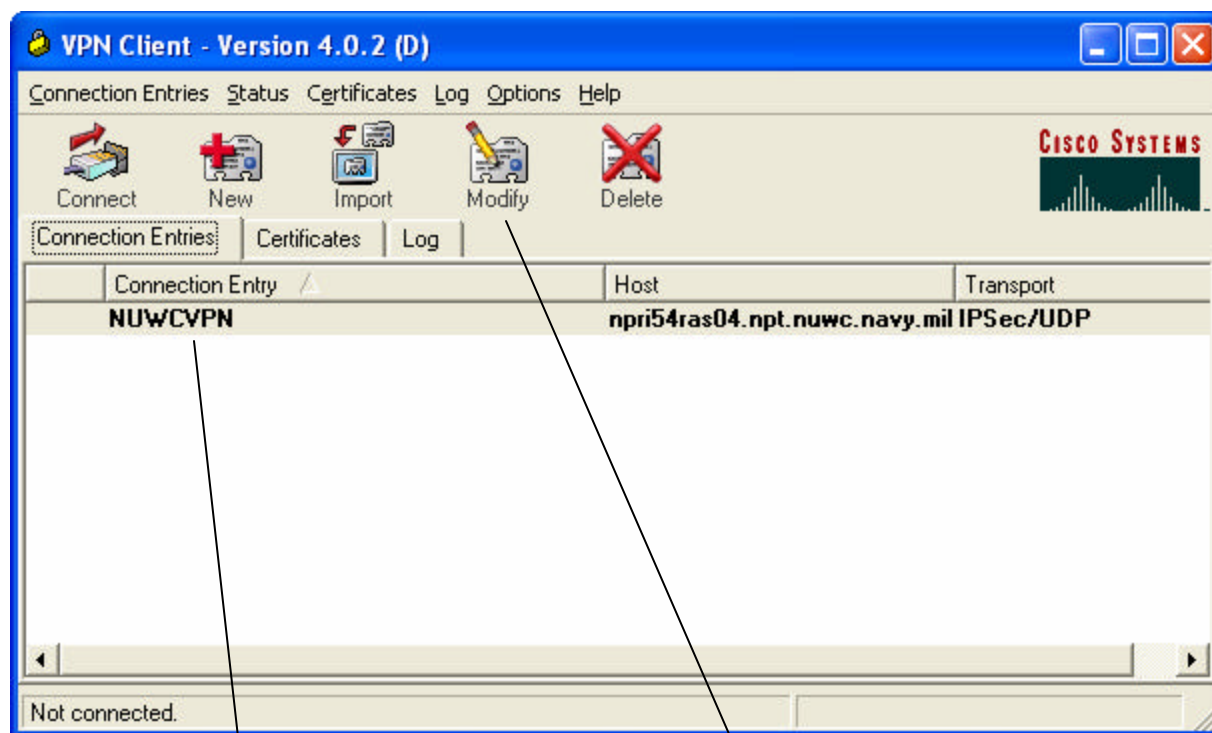
Launch the Cisco VPN Client

Windows XP Users

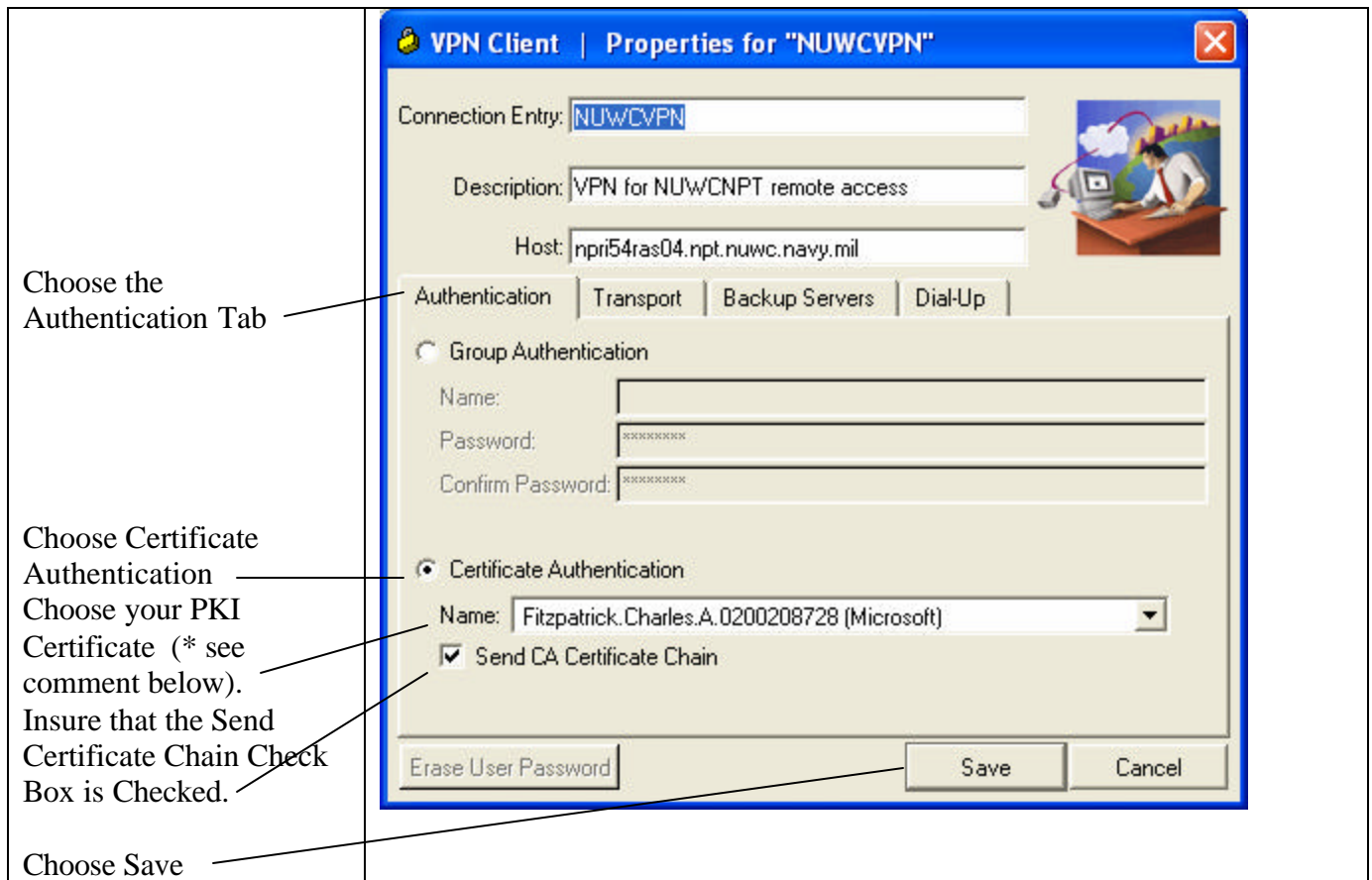
From the Start menu choose -All programs – Cisco Systems VPN Client – VPN Client

Windows 2000 and Windows 98 users

From the Start menu choose -Programs – Cisco Systems VPN Client – VPN Client

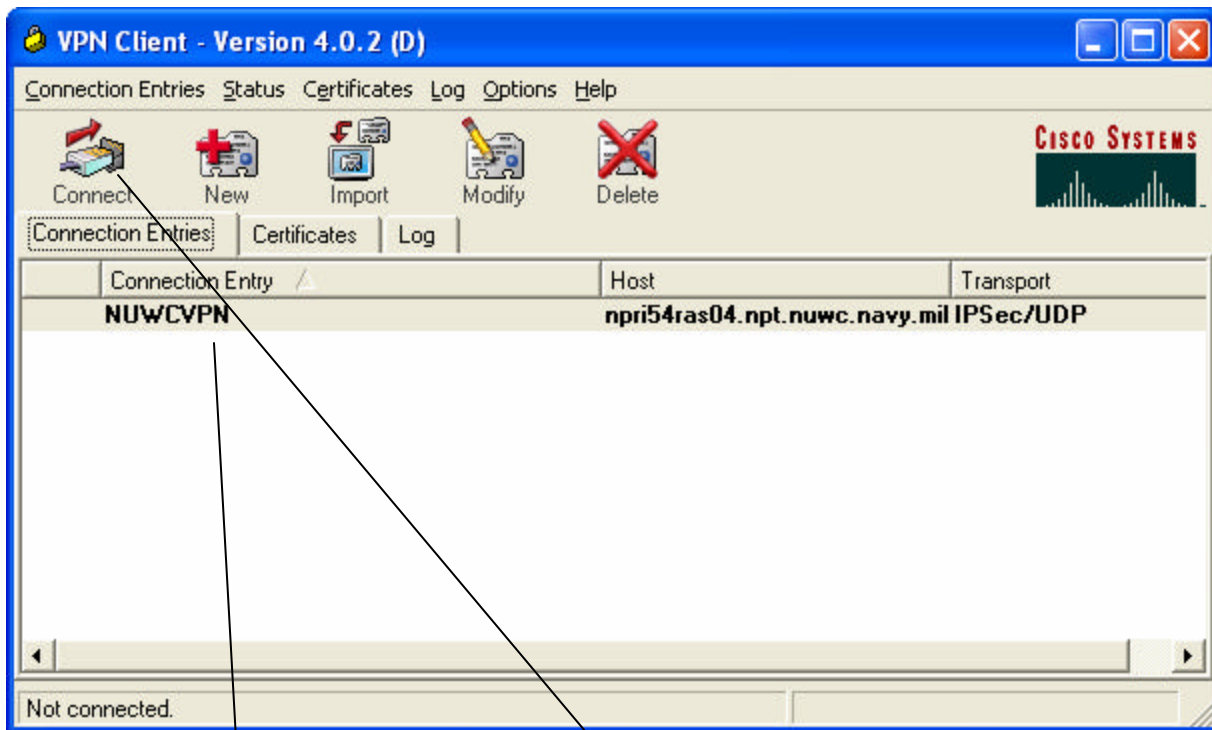


Click on the NUWCVPN Connection entry and Select Modify



* The number and type of PKI Certificates listed will very based on the certificates that you have installed. We are looking for your DOD PKI Certificate. It will have a listing similar to the one shown above.

Testing the Connection

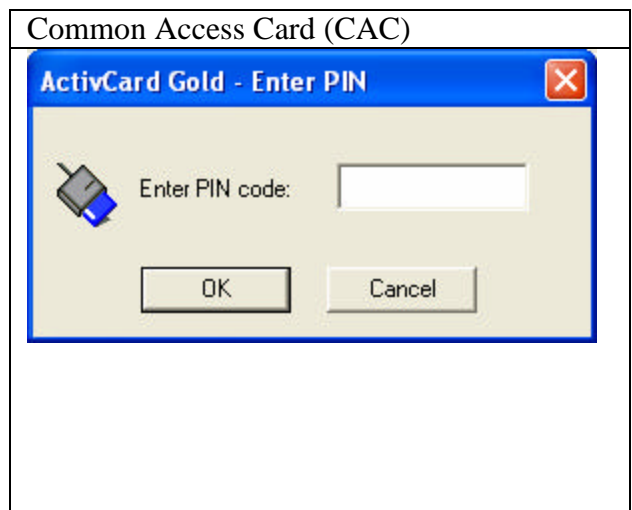


Highlight the NUWC Connection and choose Connect

You will get one of the following screens depending on the type of PKI key you are using.



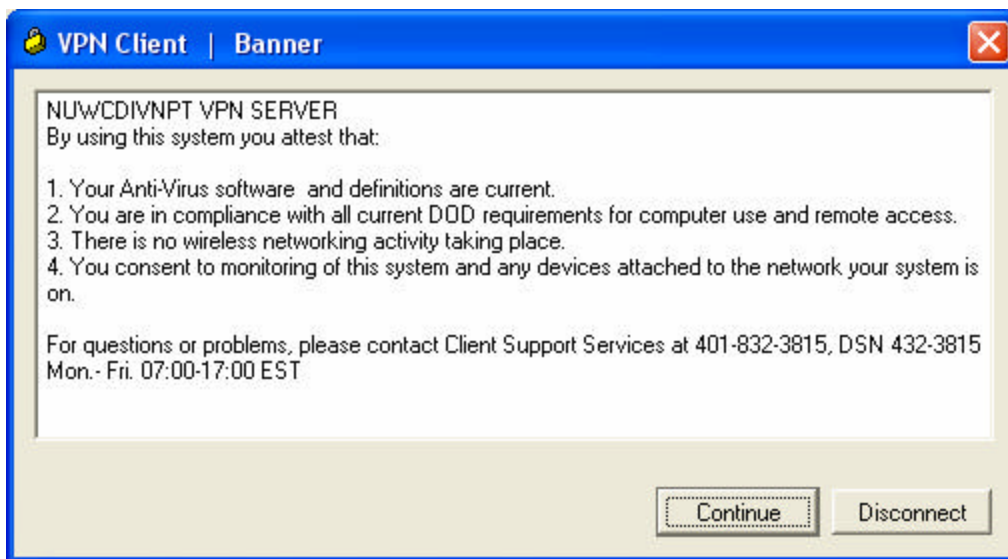
Enter your the password for your PKI Key.
Do **not** check the remember password box.
Choose OK



Enter the PIN for your CAC and choose OK



Enter your NUWC Username
Enter your NUWC Network Password.
Choose OK

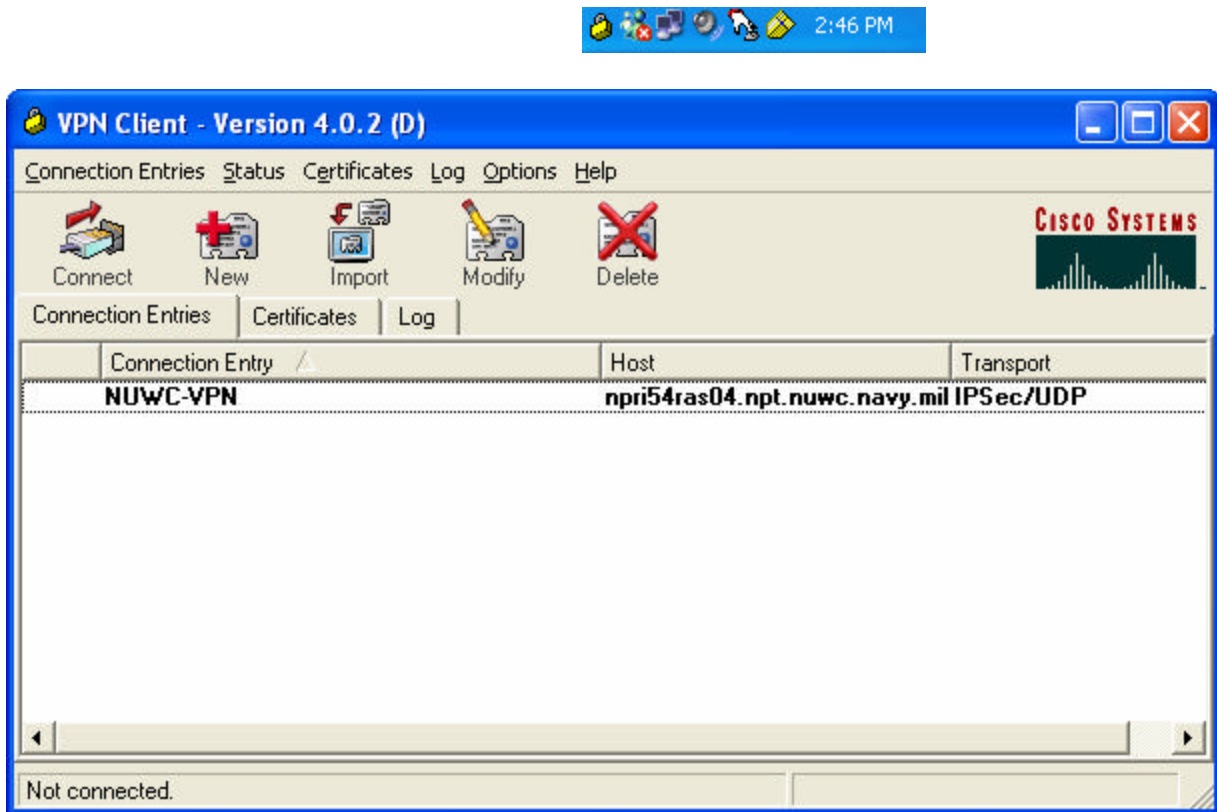


If you agree to the terms listed, choose Continue.

You have now connected to the NUWC Network.

Viewing Status or Disconnecting

To View the status of your connection, or to disconnect, choose the Lock that should be in the bottom right corner of your screen



Technical Support

You may obtain technical support by calling Client Support Services at (401) 832-3815, DSN 432-3815 or e-mail us at: CSSservices@npt.nuwc.navy.mil

Additional Documentation

Additional Documentation can be found at: <http://www.npt.nuwc.navy.mil/vpn/VPN4Win.htm>